

**THANET**

**Local Winter Service Plan**



## Contents

### 1. **KCC HIGHWAYS AND TRANSPORTATION policy statement and plan**

This will be the document approved by Environment and Enterprise Policy Overview Committee

### 2. **Winter service procedure**

During normal working hours the District Manager will deal with all winter service matters, including managing local action in snow/ice emergencies. The Duty Officer (DO) will assume control out of hours. District Manager (DM) will also ensure that adequate support is provided to DO out of hours in emergency situations and that a suitable handover briefing takes place at the start and end of the normal working day.

2.1 The Duty Officer will commence duty at 12.00 hours on Friday until 08.00 the following Friday and will be responsible for all the actions below. Assistance will be given but the ultimate responsibility will be with the DO.

2.2 Immediately after 1400 hours daily the weather forecast/information will be available on email/telephone. (Update forecasts may be available at 21.30 hours each day or when issued.)

2.3 **Instructing and recording actions** –The DO will record action taken on the Winter Service action sheet Email to Enterprise this will instruct them of the action that is needed. Provide as much detail as possible on the form. In the event that additional actions are needed, confirm by phone with the Enterprise Duty Supervisor. If, in the opinion of the duty officer, or on a site check, different action is taken to that recommended by the Winter Duty Officer (WDO), please inform the WDO. Enterprise will be informed directly of the main action. Duty Officer will decide and instruct on any other action needed.

The winter service action sheet should also be copied by email to the relevant Priority Response Officer, District Manager and Area Manager. The PRO will ensure that a WAMS order is raised as soon as practicable. The PRO will save the form in the designated folder on the KCC HIGHWAYS AND TRANSPORTATION IT system.

2.4 At weekends/bank holidays the winter forecast/action will be sent out at 14.00 hours or soon thereafter. In the event that a forecast is not received the DO will phone the KCC forecast to receive forecast and instructions.

2.5 If there are any changes, i.e. rain, contact the Enterprise Winter Duty Supervisor as soon as possible to cancel/ amend the instruction and inform the WDO

2.5 A snow/ice emergency can only be declared by an Area Manager. In the event of a snow/ice emergency being declared by the Area Manager, strategic action should be considered, i.e. opening an Emergency Room and calling in other staff etc.

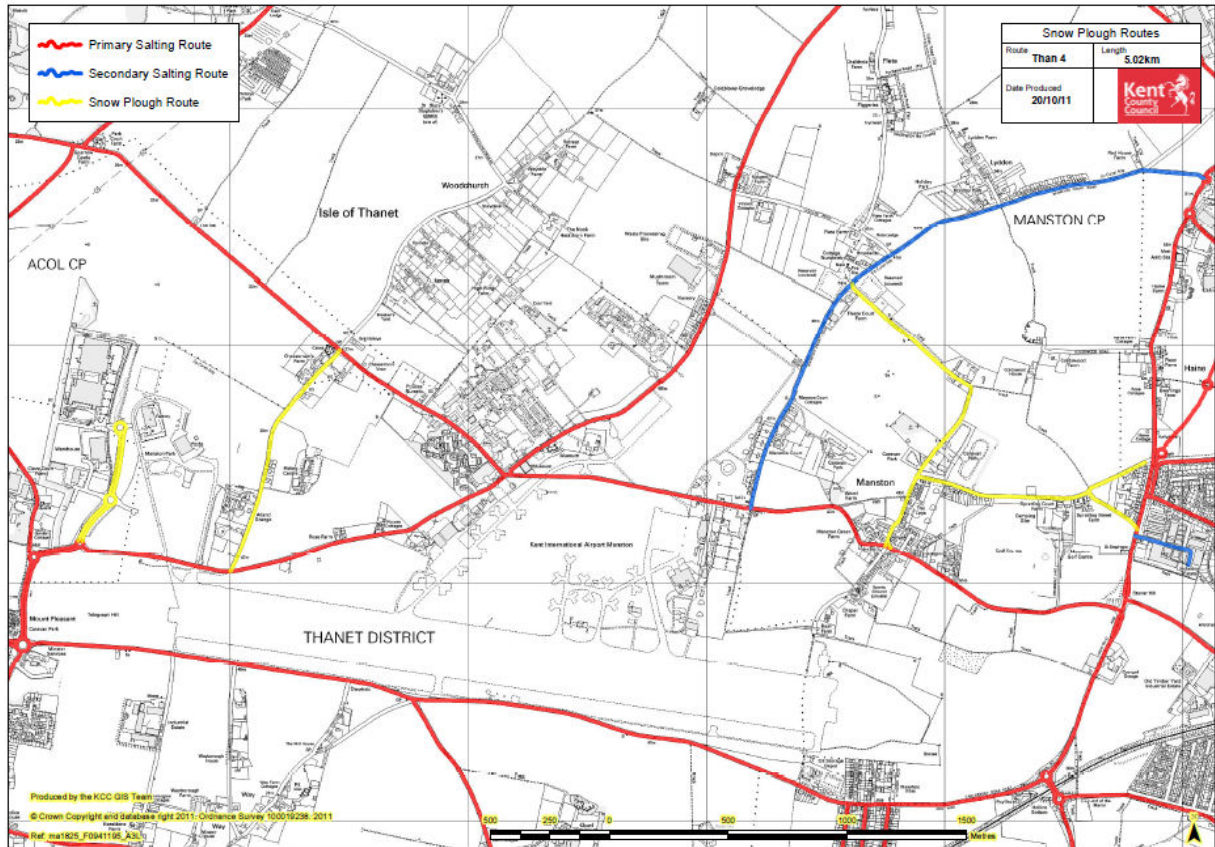
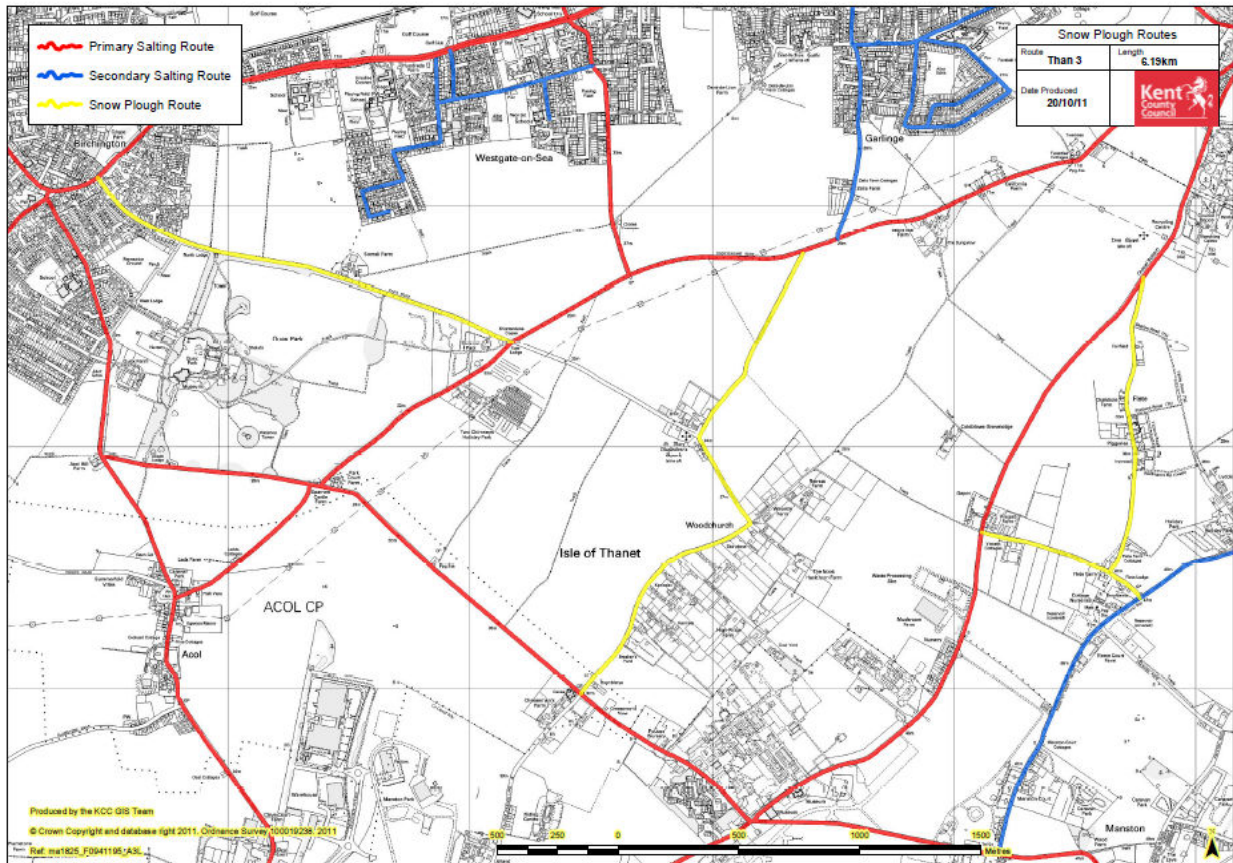
2.6 In a declared snow emergency the priorities are primary routes, secondary routes, recorded snow clearance priorities and finally anything reported by the public

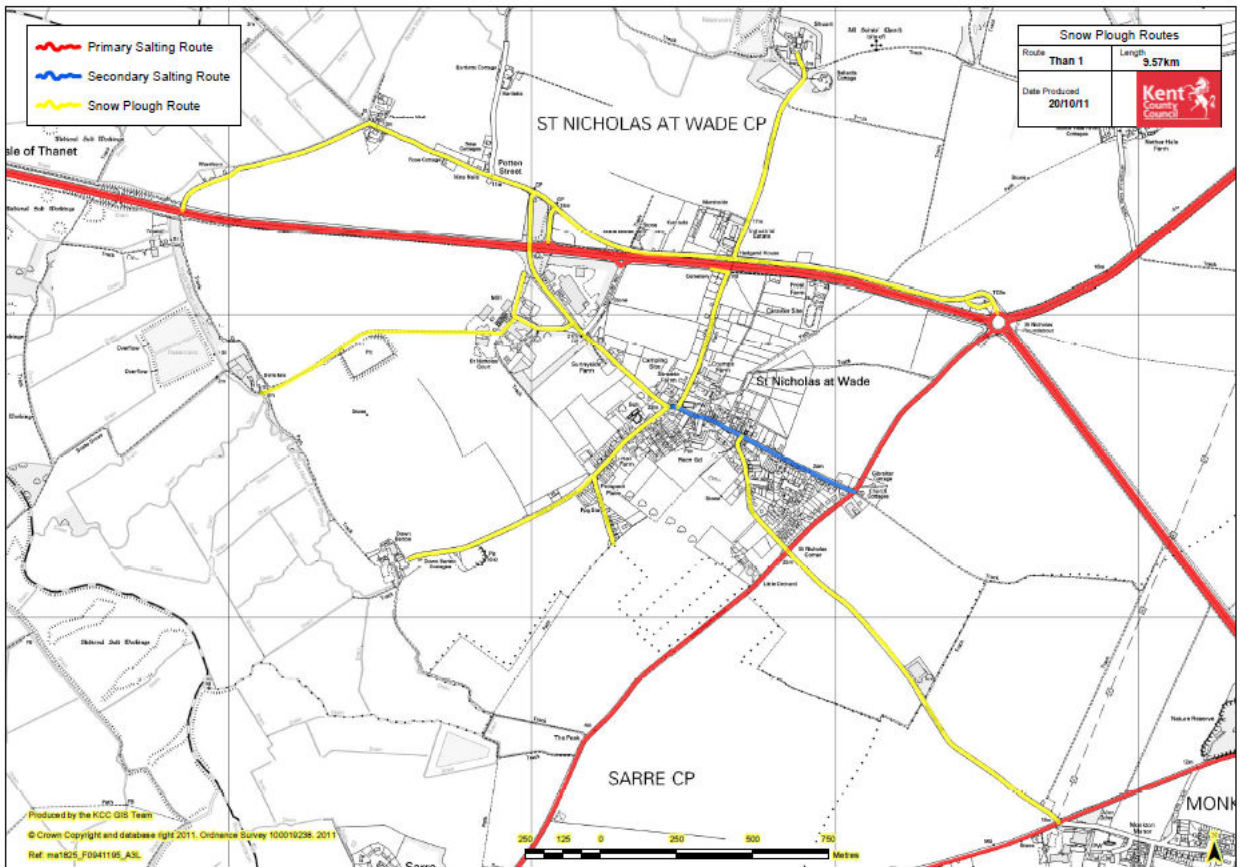
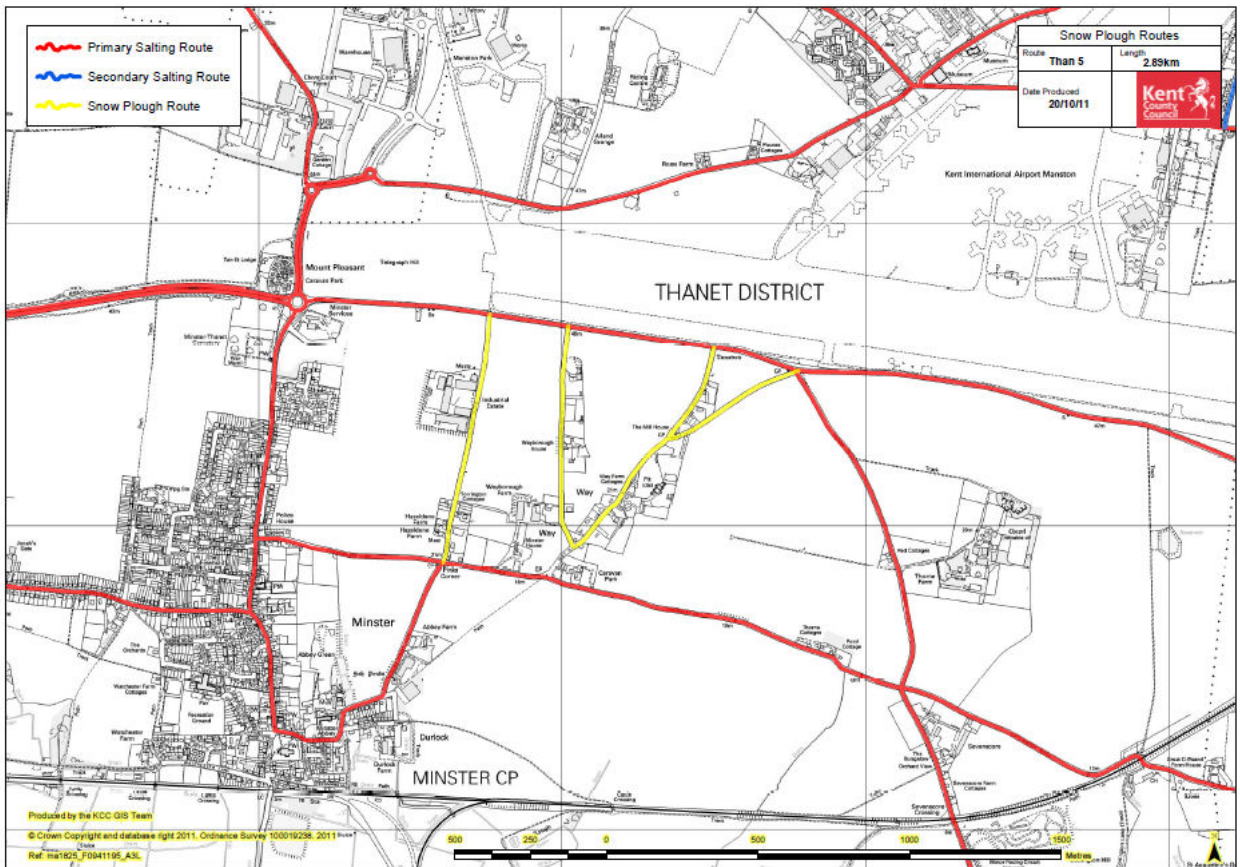
**Contact Officer: Paul Valek**

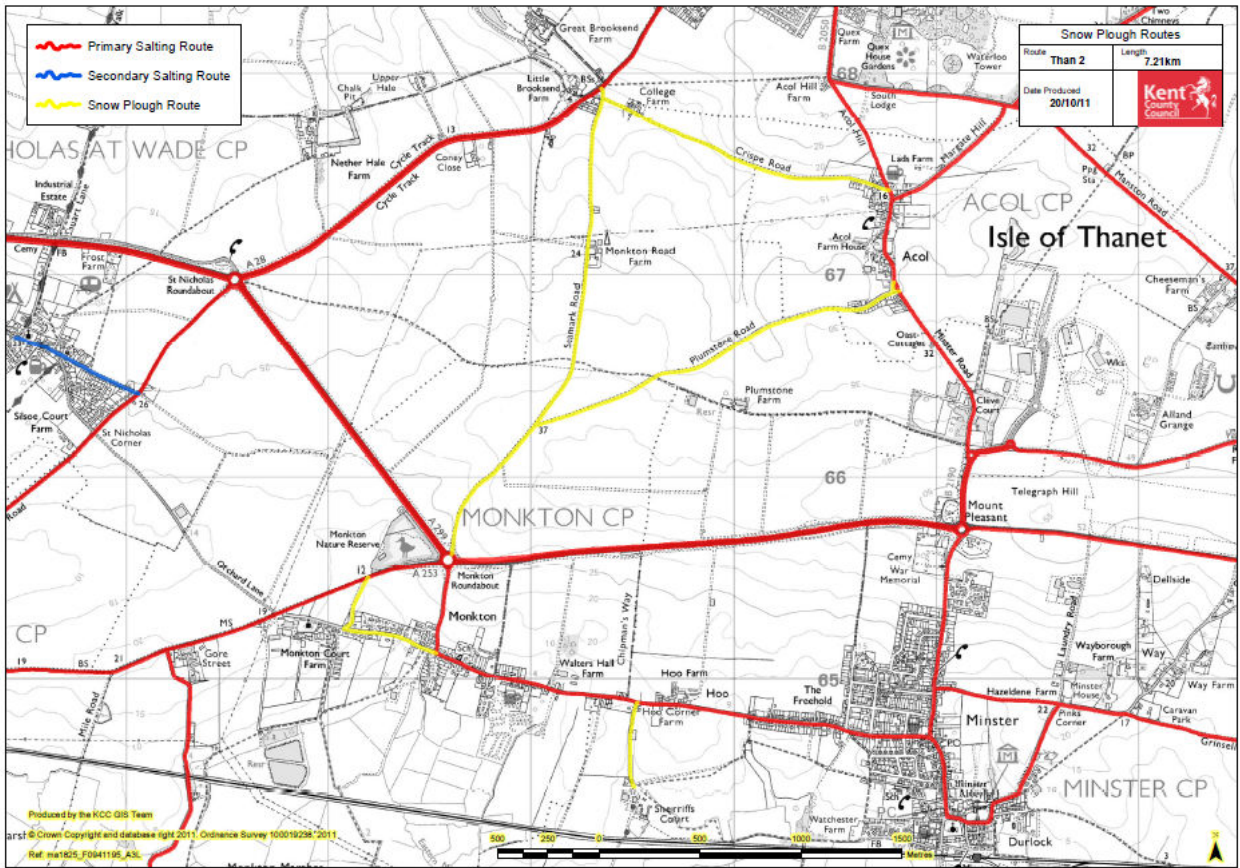
**District Manager (Thanet)**

**08458 247800**

# Farmer snow plough routes







**KCC HIGHWAYS & TRANSPORTATION – THANET –  
SCHEDULE OF FARMERS SNOW PLOUGHS**

AREA	LOCATION	COMPANY NAME AND ADDRESS	CONTACT NAME	DAYTIME TELEPHONE NO.
1	St Nicholas Court Farm Ltd.	St Nicholas Court Farm, St Nicholas Court, St Nicholas at Wade Birchington Kent, CT7 0PT	Mr Ian Moss Matt Kisby (Assistant Manager) <b>Plough</b>	
3	Quex Park Estate	Quex Park Estate Co. Ltd. Quex Park Birchington Kent, CT7 0BH	Mr Jeremy McCabe Anthony Curwen <b>Plough and Possible Snow Blower</b>	
2	Monkton Court Farm	St Nicholas Court Farm, St Nicholas Court, St Nicholas at Wade Birchington Kent, CT7 0PT	Mr Ian Moss Matt Kisby (Assistant Manager) <b>Plough</b>	
5	Cliffsend Farm	Cliffsend Farm Cliffsend Road Cliffsend Ramsgate Kent, CT12 5JG	Mr R Chapman  <b>Plough</b>	
4	Cleve Court Farm	Cleve Court Farm Ramsgate Kent, CT12 4BA	Mr T Rindslan  <b>Snow Blower and Plough</b>	

# Traffic calming features





Cowley Rise	Margate	Ramps Traffic Calming - Round top humps
Crow Hill	Broadstairs	Traffic Calming - Speed Cushions
Dane Valley Road	Margate	Cushions
Irvine Drive	Margate	Ramps

Thanet winter service  
Locations of traffic calming features on winter service routes

Thanet Primary Route 1

Road name		features
High Street/Grosvenor Hill	Margate	Ped Zone Extension
High Street/St Lawrence	Ramsgate	Islands
Queens Road	Broadstairs	Traffic Calming round top humps
<b>Town Centre</b>	<b>Broadstairs</b>	Traffic Calming round top humps
<b>Victoria Parade</b>	<b>Ramsgate</b>	<b>Kerb build out</b>

Thanet Primary Route 2

Road Name		
<b>Albion Street</b>	<b>Broadstairs</b>	<b>Kerb build out</b>
<b>Charlotte Street</b>	<b>Broadstairs</b>	<b>Kerb build out</b>
<b>Nelson Place</b>	<b>Broadstairs</b>	<b>Kerb build out</b>
<b>Oscar Road</b>	<b>Broadstairs</b>	Traffic Calming round top humps
York Street	<b>Broadstairs</b>	Traffic Calming round top humps

Thanet Secondary Route

Road Name		
Cowley Rise	Margate	Ramps
Crow Hill	Broadstairs	Traffic Calming round top humps
<b>Dane Valley Road</b>	<b>Margate</b>	<b>Traffic Calming speed cushions</b>
<b>Irvine Drive</b>	<b>Margate</b>	<b>Ramps</b>

## Snow clearance priorities, with details by town/area in priority order

### THANET - GENERAL AREA

#### SNOW CLEARANCE PRIORITIES

<b>BUS ROUTES</b>	Bus routes not covered by priority 1	
<b>HOSPITAL</b>	<b>Queen Elizabeth the Queen Mother</b>	Entrances
	St Peters Road Margate	
	Ramsgate Road Margate	
<b>FIRE STATIONS</b>	Effingham Street Ramsgate	Entrances
	Grosvenor Gardens Margate	
	Margate Road Broadstairs	
	Osbourne Road Westgate	
<b>POLICE STATION</b>	Fort Hill Margate	Entrance
<b>TRAIN STATIONS</b>		
Birchington	Station Approach Road	
Broadstairs	Lloyd Road	
Margate	Station Road	
Ramsgate	Station Approach Road	
Westgate	Station Road	
<b>LIBRARIES</b>		
Birchington	Alpha Road	Entrances
Broadstairs	The Broadway	
Cliftonville	Queen Elizabeth Avenue	
Margate	Cecil Square	
Newington	Newington Road	
Ramsgate	Guildford Lawn	
Westgate	Minster Road	

**THANET - GENERAL AREA**  
**SNOW CLEARANCE PRIORITIES**

**SHOPPING AREAS**

Albion Street  
 The Broadway  
 Church Street  
 Fosters Avenue  
 Gladstone Road  
 Harbour Street  
 High Street  
 High Street  
 Hopeville Avenue  
 St Peters Park Road  
 Victoria Parade  
 (Oscar Road/John Street)

**BROADSTAIRS**

Broadstairs  
 Broadstairs  
 Broadstairs  
 Broadstairs  
 Broadstairs  
 Broadstairs  
 Broadstairs  
 St Peters  
 Broadstairs  
 Broadstairs  
 Broadstairs

C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W  
 C/W F/W

**INDUSTRIAL/COMMERCIAL**

Haine  
 Pysons Road  
 Westwood

**THANET**

Broadstairs  
 Broadstairs  
 Broadstairs

C/W F/W  
 C/W F/W  
 C/W F/W

**COUNCIL OFFICES**

Cecil Square

**THANET**

Margate

C/W F/W

**POST OFFICES**

The Broadway  
 Cecil Square  
 High Street

**THANET**

Broadstairs  
 Margate  
 Ramsgate

C/W F/W  
 C/W F/W  
 C/W F/W

**POSTAL SORTING OFFICES**

The Broadway  
 Addington Road  
 Wilfred Road

**THANET**

Broadstairs  
 Margate  
 Ramsgate

C/W F/W  
 C/W F/W  
 C/W F/W

**CEMETERIES AND CREMATORIA**

Manston Road  
 Cecilia Road

Margate  
 Ramsgate

Entrance

**THANET - GENERAL AREA**  
**SNOW CLEARANCE PRIORITIES**

**SCHOOLS**

**PRIMARY**

Cliftonville  
 Drapers Mills  
 Garlinge  
 Holy Trinity  
 Northdown  
 Palm Bay  
 Salmestone  
 St Crispins  
 St Gregorys  
 St Saviours  
 Birchington  
 Minster  
 Monkton  
 St Nicholas

**SECONDARY**

Hartsdown  
 Usuline

**SCHOOLS**

**PRIMARY**

Chilton  
 Christchurch  
 Dame Janet  
 Ellington  
 Newington  
 Newlands  
 Priory  
 Ramsgate Holy Trinity  
 St Ethelberts  
 St Lawrence

**SECONDARY**

Clarendon House  
 Ellington  
 The Marlowe Academy

**SCHOOLS**

**PRIMARY**

St Peters  
 Upton  
 Bromstone  
 Callis Grange  
 St Mildreds

**MARGATE**

Northumberland Avenue  
 College Road  
 Westfield Road  
 St John's Road  
 Tenterden Way  
 Palm Bay Avenue  
 College Road  
 St Crispins Road  
 Shottendane Road  
 Elms Grove  
 Park Lane  
 Footpath 33  
 The Street  
 Down Barton Road

George V Avenue  
 A28

**RAMSGATE**

Chilton Lane  
 London Road/St Mildreds Road  
 Newington Road  
 High Street St Lawrence  
 Princess Avenue  
 Dumpton Lane  
 Cannon Road  
 Dumpton Park Drive  
 Dane Park Road  
 Newington Road

Clarendon Gardens  
 Ellington Place  
 Stirling Way

**BROADSTAIRS**

Ranalegh Grove  
 Edge End Road  
 Rumfields Road  
 Old Green Road  
 St Mildreds Avenue

Entrances

Entrances

Entrances

Entrances

Entrances

Birchington and Villages Children's Centre  
Park Lane  
Birchington  
Kent

Callis Grange Children's Centre,  
Beacon Road,  
St Peters,  
Broadstairs,  
Cliftonville Children's Centre  
Cliftonville Community & Training Centre  
St Paul's Road  
Cliftonville

Garlinge Children's Centre  
(In the grounds of Garlinge Primary School)  
Caxton Road  
Margate

Millmead Children's Centre  
Dane Valley Road  
Margate  
Newington Children's Centre

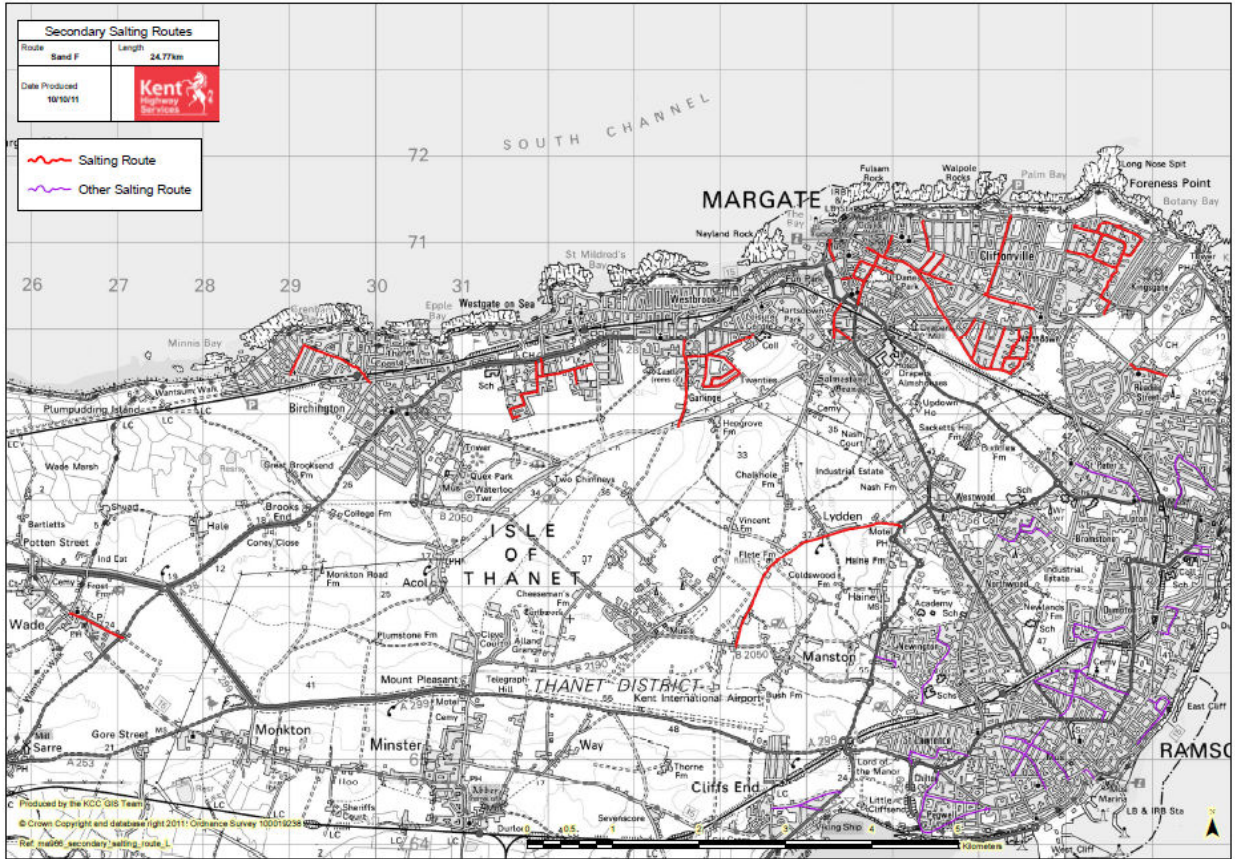
Princess Margaret Avenue  
Ramsgate

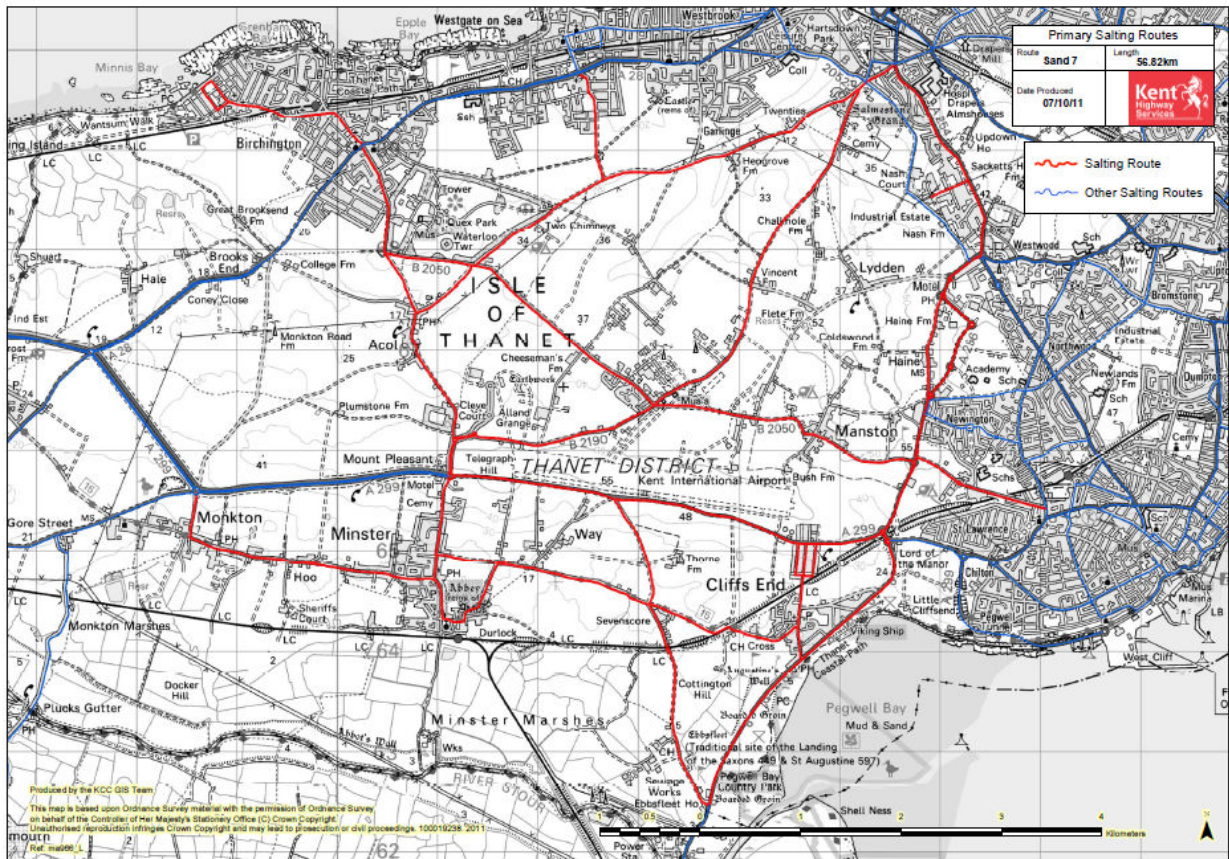
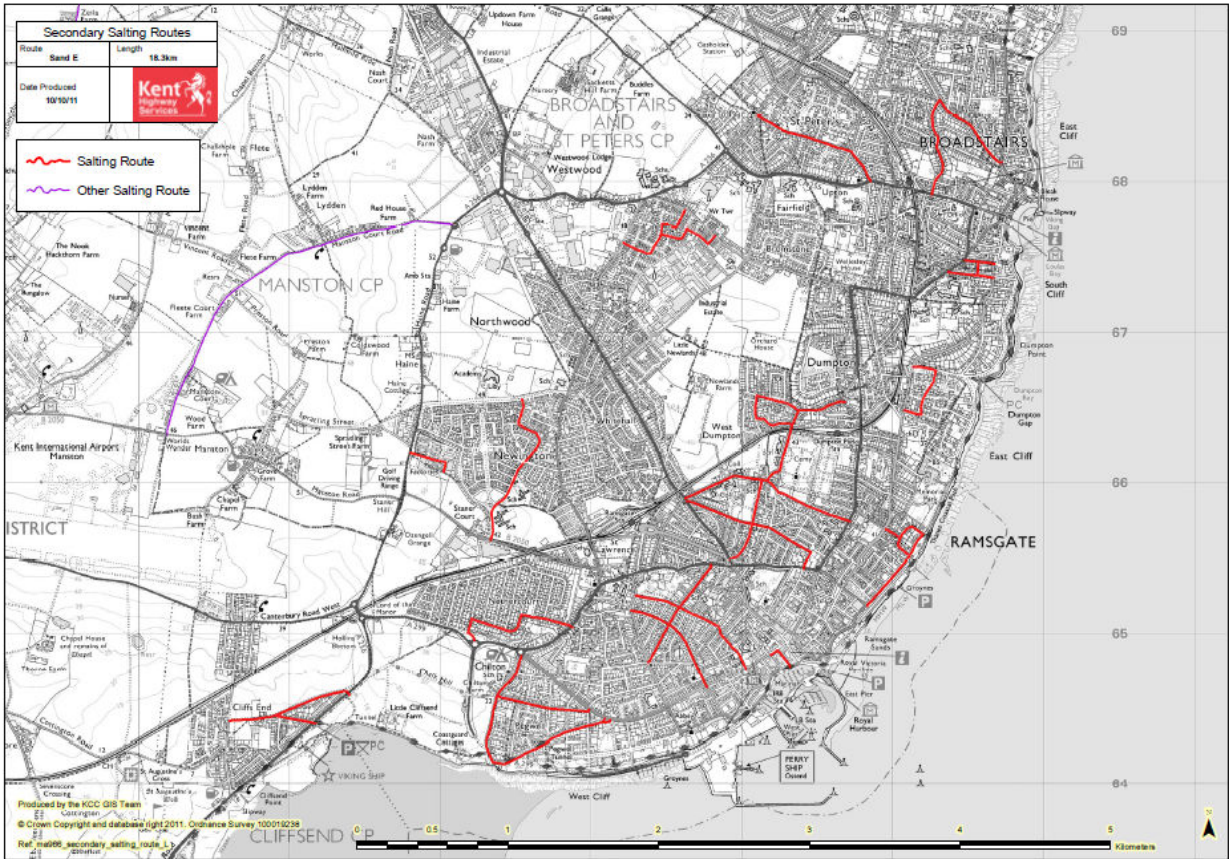
Newlands Children's Centre  
Dumpton Lane  
Ramsgate

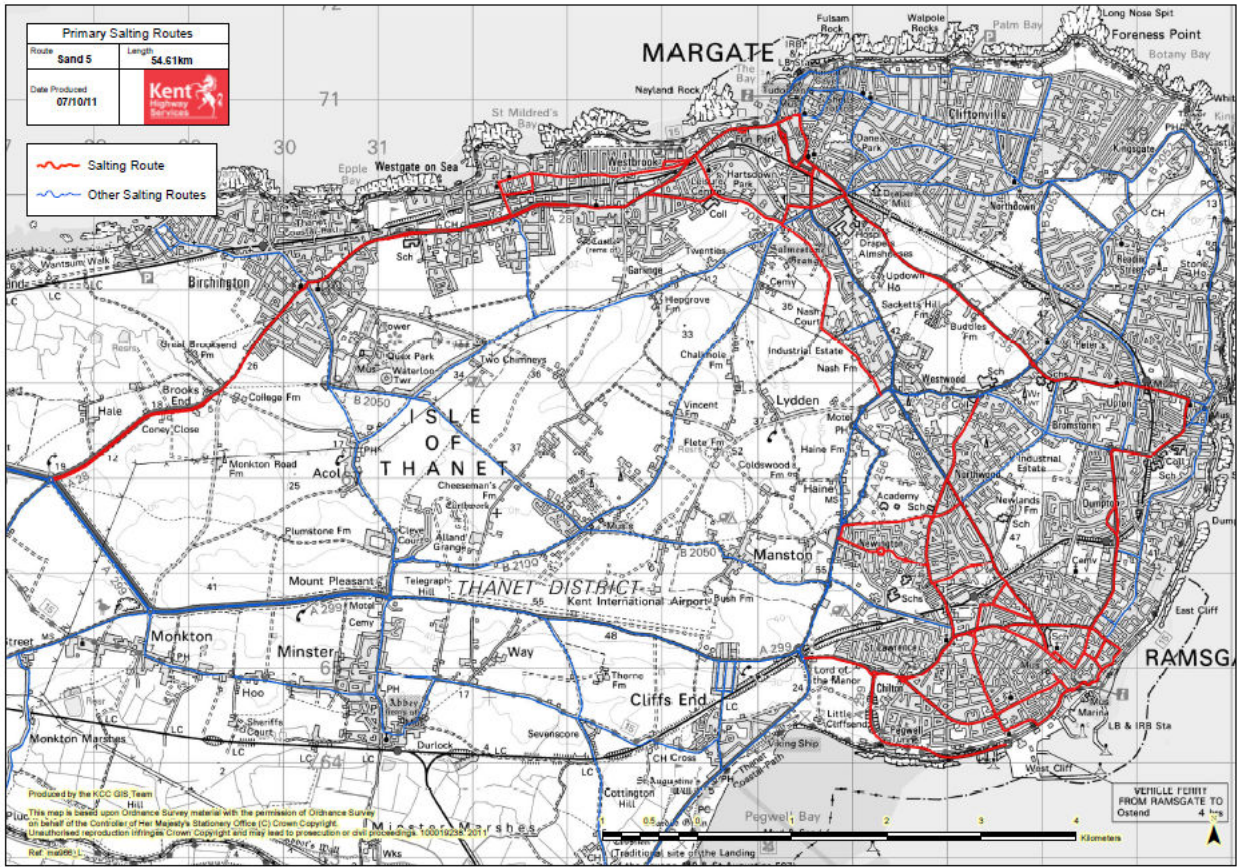
Priory Children's Centre  
Cannon Road  
Ramsgate

Six Bells Children's Centre,  
201 High St,  
Margate,

# Plans of primary and secondary routes



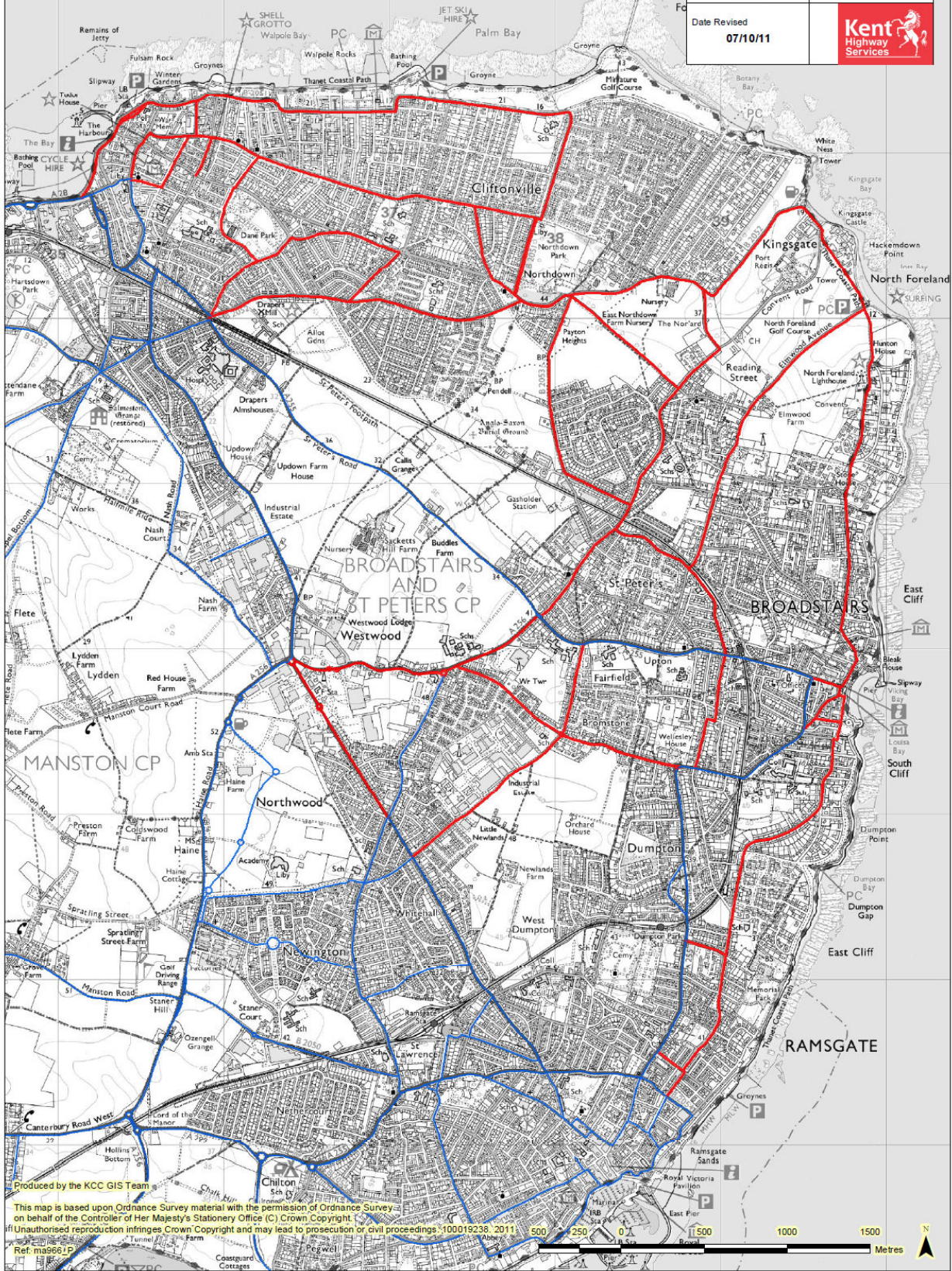






Salting Route  
Other Salting Routes

Primary Salting Routes	
Route	<b>Sand 6</b>
Length	<b>38.37km</b>
Date Revised	<b>07/10/11</b>
	



Produced by the KCC GIS Team  
 This map is based upon Ordnance Survey material with the permission of Ordnance Survey on behalf of the Controller of Her Majesty's Stationery Office (C) Crown Copyright  
 Unauthorised reproduction infringes Crown Copyright and may lead to prosecution or civil proceedings 100019238 2011  
 Ref: map061/P

**Spot salt list i.e. wet spots on and off precautionary routes.**

		Route	New Hand /spot salting route for Thanet small gritter	
Wharfdale Road Margate	On bend at top of hill	S	50m	Bend and gradient and junction with other road at bottom of hill. Parked cars make it difficult for a lorry.
Alfred Road Margate	All of the hill and bend	S	200m	Bend and gradient and junction with other road at bottom of hill. Parked cars make it difficult for a lorry.
Victoria Avenue Margate	All of the hill and bend	S	340m	Bend and gradient and junction with other road at bottom of hill. Parked cars make it difficult for a lorry.
Fiztroy Ave Margate	All of the hill and bend	S	256m	Bend and gradient and junction with other road at bottom of hill. Parked cars make it difficult for a lorry.
Hengist Ave Margate	All of the hill and bend	S	95m	Bend and gradient and junction with other road at bottom of hill. Parked cars make it difficult for a lorry.
Holly Road Margate	j/w Old green Road on bend	S	50m	Bend and gradient. 5 accidents last year
Florence Road Ramsgate	On hill and bend at bottom	S	50m	Steep hill and bend at bottom
Cliff Street Ramsgate	Whole length	S	50m	Hill near to town centre and junction at bottom
Grundys Hill Ramsgate	Whole length	S	50m	Hill near to town centre and junction at bottom
Woodford Avenue Ramsgate	Junction with A254 Margate Road	P	30m	Steep hill at junction evidence last year of vehicles not stopping at junction.
Yarrow Close Broadstairs	J/w A55 Ramsgate Road	P	30m	Steep hill at junction evidence last year of vehicles not stopping at junction.

Molinuex Rd Thorne Rd Taylor Rd Domneva Rd St Marys Rd	Minster	P	500m	School / Bus route and residential area with bends and gradients
St Dustans Rd St Mildreds Rd	Margate	S	150m	Steep hill and bend at bottom meeting main road

## Emergency primary actions

A28 Canterbury Road Brooksend Hill

## Salt bin locations

Location	Area	Type	Start of Winter	End of Winter	Capacity M <sup>3</sup>
Brooksend Hill	Birchington	Bin	Leave	Leave	
Station Approach	Birchington	Bin	Stored	Leave	
Station Approach	Birchington	Bin	Leave	Leave	
Approach Road/Dane Road	Margate	Bin	Stored	Collect	
Bath Road	Margate	Bin	Leave	Leave	
Dane Hill/King Street	Margate	Bin	Stored	Collect	
Park Crescent Road	Margate	Bin	Stored	Collect	
Trinity Hill	Margate	Bin	Stored	Collect	
Wilderness Hill	Margate	Bin	Stored	Collect	
Bedlam Court	Minster	Bin	Stored	Collect	
Albion Hill	Ramsgate	Bin	Stored	Collect	
Chalk Hill/Downs Road	Ramsgate	Bin	Stored	Collect	
Dumpton Lane	Ramsgate	Bin	Stored	Collect	
Pegwell Road/Lauriston Close	Ramsgate	Bin	Stored	Collect	
Pegwell Road/Pegwell Close	Ramsgate	Bin	Stored	Collect	
Thanet Road	Ramsgate	Bin	Stored	Collect	
Station j/w Rd	Roxbrough	Bin	Stored	Collect	
Holly lane J/W Old Green Road	Margate	Bin	leave	leave	
Greenhill Gardens j/w Brockmans Close	Minster	Bin	Leave	Leave	

## **Local agreements/actions with Districts/others**

### **Pavements**

During snow days arrangements will be made to clear pavements in key town centre and other areas as identified and agreed by district council and KCC HIGHWAYS AND TRANSPORTATION staff. The prioritised pavements/footways are identified in this document.

Local agreement with Thanet district Council to assist during snow emergencies as per

### **KHS Winter Service arrangements with Thanet District Council**

- KHS will provide a stock of salt / sand to TDC before the start of winter to be stored at Dane Park and Manston Road depot. TDC will collect the salt/ sand from Sandwich depot. This will provide a ready stock for TDC to use should a snow emergency be declared. When conditions persist and more salt/sand is required TDC will collect from Sandwich depot.
- TDC have a fleet of Mercedes pick ups and 2/3 man gangs. During snow emergencies, when resource allows, TDC will assist KHS in the clearing and salting/sanding of priority footways. This work will be undertaken free of charge during normal working hours when TDC staff are unable to carry out their normal duties. KHS may pay for assistance outside of normal working hours and this can be agreed as the demand arises. KCC will instruct TDC officers and in turn TDC officers will supervise their staff.
- KCC will provide detail of priority footways and routes to TDC in order that there is no duplication of work and operatives are clear on areas to be treated.
- Communications: TDC will receive instruction from one source and this will generally be the KCC District Manager or Engineer who will be based in Sandwich depot or in the District at the time of Snow emergencies.
- When the snow has gone there will at times be accumulations of sand left on footways. Where this is excessive or dangerous KCC will liaise and agree with TDC areas to be cleared. KCC and TDC may share this task.

### **Contact numbers:**

Paul Valek KCC District Manager  
Kingsley Williams KCC Highways Engineer  
Peter Thomas TDC officer  
KHS Contact Centre 08458247800  
TDC main switchboard 01843 577000  
Paul Verrall Parks Manager  
Peter Thomas Waste and Recycling Manager  
Paul Morgan Emergency Planning Officer TDC  
Mick Bates

## **Emergency local control centres**

KCC HIGHWAYS AND TRANSPORTATION Highways Depot  
Ash Road  
Sandwich  
CT13 9HZ

.  
Thanet District Council Offices  
Cecil Street Margate  
Kent  
CT9 1XZ  
01843 577000

## **Appendix 1**

### **Personnel Roles**

Duty Officer (DO) is the Duty Officer who assumes responsibility for winter service out of hours and is usually the same DO that would deal with all out of hour calls.

Winter Duty Officer (WDO) is the KCC HIGHWAYS AND TRANSPORTATION officer who receives weather forecasts and decides the appropriate salting actions.

Enterprise Winter Duty Supervisor (EWDS) is the Enterprise officer who arranges the Enterprise out of hours WS actions.

Highways Manager will declare a snow/ice emergency when appropriate.

District Managers will co-ordinate action during normal office hours in conjunction with the WDO and where necessary the relevant Highway Manager.

## Appendix 2

### Winter Service Action sheet

Date and time	Instruction for contractor	Officer completing form	Any other details	WAMS reference (to be added by PRO)





# ENGINEER'S INSTRUCTION

---

**Contract:** Winter Service 2011/12

**Contractor:** EnterpriseFax:

---

The Contractor is instructed to act on or carry out work in accordance with the undernoted instruction.

Instruction Number .....

Date ..... Time .....

**Issued under the authority of Clause 7(1)  
of the conditions**

---

Action

..... for (evening/morning of ..... 2011/12

(other .....

Engineer's Representative .....